# Representing, Eliciting, and Reasoning with Preferences AAAI-07 Tutorial Forum

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**Representing, Eliciting, and Reasoning with Preferences** 

# Outline

# Introduction:

- Why preferences?
- The Meta-Model: Models, Languages, Algorithms
- Preference Models, Languages, and Algorithms
  - Total orders and Value Functions
  - Partial orders and Qualitative Languages
  - In Preference Compilation
  - Gambles and Utility functions

From Preference Specification to Preference Elicitation

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From Preference Specification to Preference Elicitation

# Autonomous Agent Acts on Behalf of a User



# When Would We Need *Communicating* Our Preferences?

What's wrong with simple goals?

Goals are rigid— "do or die"

The world can be highly uncertain

We can't tell ahead of time if our ultimate goal is achievable





# When Would We Need *Communicating* Our Preferences?

Our application realizes that the goal is unachievable

### What should we do?

#### Sometimes we give up ...

- Example: Solving a puzzle
- Example: DARPA Grand Challenge (not very convincing)

#### Most times we don't!

- Can't get the isle seat on KLM's morning flight to Vancouver
- Conclusion(?):
  I'll stay at home. You can read the tutorial online

# When Would We Need *Communicating* Our Preferences?

Our application realizes that the goal is unachievable

What should we do?

We go for the second best alternative

- What is "second best"?
- What if "second best" is infeasible?

How complicated can/should it be?

# Easy - if you find an easy way to rank alternatives

Single objective with natural order

- Optimize cost, optimize quality
- Optimize both? ...

Very small set of alternatives

 Hyatt ≻ Best-Western ≻ Student Housing ≻ A bench in Stanly Park

# **Preference Specification**

### But ...

Task: Find the best (for me) used car advertised on the web!

## Iarge space of alternative outcomes

- lots of different used cars advertised online for sale
- I don't want to explicitly view or compare all of them
- (possibly involved) multi-criteria objective
  - my choice would be guided by color, age, model, milage, ...
- (again) uncertainty about which outcomes are feasibile
  - Is there a low-milage Ferrari for under \$5000 out there?

#### But ...

Task: Find the best (for me) used car advertised on the web!

- Iarge space of alternative outcomes
- (possibly involved) multi-criteria objective
- (again) uncertainty about which outcomes are feasibile

### And in face of this, we still need to

- realize the preference order to ourselves
  - Easy? Try choosing one of some 20+ used cars on sale
- communicate this order to an agent working for us
  - Annoying even for small sets of outcomes (e.g., 20+ alternative car configurations)
  - What if the space of alternative outcomes is (combinatorially) huge?

To "do the right thing" for the user, the agent must be provided with a *specification* of the user's preference ordering over outcomes.

# **Questions of Interest**

- How can we minimize the cognitive effort and time required to attain information about the user's preferences?
- How can we efficiently represent and reason with such information?

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## From Preference Specification to Preference Elicitation

#### The Meta-Model Models and Queries



#### Framework

- models for defining, classifying, and understanding the paradigm of preferences
- queries to capture questions of interest about the models
  - what queries are of interest depends on the task in hand

# The Meta-Model

Languages + Algorithms



### Framework

- models for defining, classifying, and understanding preferences
- languages for communicating and representing the models
- algorithms for reasoning (answering queries) about the models

# Preferences: Languages



# Preferences: Languages



#### The realm of real users

- Incomplete and/or noisy model specification
- System uncertain about the true semantics of the user's statements
- Substant A state of the second state of the

## Incomplete and/or noisy model specification

- Cognitive limitations
  - Users have great difficulty effectively elucidating their preference model even to themselves
- Typically, requires a time-intensive effort
- Example
  - Imagine having to compare various vacation packages
  - 4-star with a health club near the beach breakfast included in Cuba vs.

5-star with four swimming pools in the center of Barcelona

We have an information elicitation problem

### What does she mean when she says ...

- Natural language statements often ambiguous
  - ... and this is not a matter of syntax
- Not a problem when statements compare completely specified outcomes
- Problematic with generalizing statements
  - "I prefer going to a restaurant."
  - "I prefer red cars to blue cars."

We have an information decoding problem

#### Subjective language constraints

- Different users may have different criteria affecting their preferences over the same set of outcomes
  - Some camera buyers care about convenience (i.e., weight, size, durability, etc.)
  - Other care about picture quality (i.e., resolution, lens type and make, zoom, image stabilization, etc.)
- Any system comes with a fixed alphabet for the language
  - attributes of a catalog database
  - constants used by a knowledge base
  - ...

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  - Some camera buyers care about convenience (i.e., weight, size, durability, etc.)
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- Any system comes with a fixed alphabet for the language
  - attributes of a catalog database
  - constants used by a knowledge base
  - ...
- Hard to make preference specification (relatively) comfortable for all potential users

#### The information decoding problem gets even more complicated

**Representing, Eliciting, and Reasoning with Preferences** 

# Conclusion: Need for Language Interpretation



#### Interpretation

An interpretation maps the language into the model. It provides *semantics* to the user's statements.

## What would be an "ultimate" language?

- Based on information that's
  - cognitively easy to reflect upon, and
  - has a common sense interpretation semantics
- Compactly specifies natural orderings
- Computationally efficient reasoning
  - complexity = F( language, query )

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## From Preference Specification to Preference Elicitation

# Model = Total (Weak) Order

#### Simple and Natural Model

- Clear notion of optimal outcomes
- Every pair of outcomes comparable



# Model = Total (Weak) Order, Language = ??

#### Language = Model (i.e., an explicit ordering)

- Impractical except for small outcome spaces
- Cognitively difficult when outcomes involve many attributes we care about



#### Representing, Eliciting, and Reasoning with Preferences

Model = Total (Weak) Order, Language = ??

### Language = Value Function $V : \Omega \rightarrow R$

- Value function assigns real value (e.g, \$ value) to each outcome
- Interpretation:  $o \succ o' \Leftrightarrow V(o) > V(o')$



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#### **Difficulties? Potential?**

- Same difficulties as an ordering
- But ... hints at how things could be improved
- ... Could V have a compact form?
- ... Could the user's preference have some special **structure**?

# Structure

#### Structured outcomes

- Typically, physical outcomes  $\Omega$  are described in terms of a finite set of attributes  $\mathbf{X} = \{X_1, \dots, X_n\}$ 
  - Attribute domains are often finite, or
  - Attribute domains continuous, but naturally ordered
- **2** The outcome space  $\Omega$  becomes  $\mathcal{X} = \times Dom(X_i)$

#### 2,707 digital cameras at shopping.com (May, 2007)



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# Structure

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#### Structured preferences

Working assumption

Informally User preferences have a lot of *regularity* (*patterns*) in terms of **X** 

Formally User preferences induce a significant amount of preferential independence over X

# **Preferential Independence**

- What is preferential independence?
  - Is it similar to probabilistic independence?
- What kinds of preferential independence?

## Preferential Independence Definitions (I)



## Preferential Independence (PI)

Preference over the value of Y is independent of the value of Z

 $\begin{aligned} \forall \mathbf{y}_1, \mathbf{y}_2 \in \textit{Dom}(\mathbf{Y}) : \\ (\exists \mathbf{z} : \mathbf{y}_1 \mathbf{z} \succ \mathbf{y}_2 \mathbf{z}) \ \Rightarrow \forall \mathbf{z} \in \textit{Dom}(\mathbf{Z}) : \mathbf{y}_1 \mathbf{z} \succ \mathbf{y}_2 \mathbf{z} \end{aligned}$ 

#### Example: Preferences over used cars

Preference over  $\mathbf{Y} = \{color\}$  is independent of the value of  $\mathbf{Z} = \{mileage\}$ 

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## Preferential Independence Definitions (II)



Conditional Preferential Independence (CPI)

Preference over the value of  ${\bf Y}$  is independent of the value of  ${\bf Z}$  given the value of  ${\bf C}$ 

 $\begin{aligned} \forall \mathbf{y}_1, \mathbf{y}_2 \in \textit{Dom}(\mathbf{Y}) : \\ (\exists \mathbf{z} : \mathbf{y}_1 \mathbf{c} \mathbf{z} \succ \mathbf{y}_2 \mathbf{c} \mathbf{z}) \Rightarrow \forall \mathbf{z} \in \textit{Dom}(\mathbf{Z}) : \mathbf{y}_1 \mathbf{c} \mathbf{z} \succ \mathbf{y}_2 \mathbf{c} \mathbf{z}) \end{aligned}$ 

Example: Preferences over used cars

Preference over  $\mathbf{Y} = \{brand\}$  is independent of  $\mathbf{Z} = \{mileage\}$  given  $\mathbf{C} = \{mechanical-inspection-report\}$ .

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## Preferential Independence Definitions (III)



### (Conditional) Preferential Independence

- PI/CPI are directional:  $PI(\mathbf{Y}; \mathbf{Z}) \Rightarrow PI(\mathbf{Z}; \mathbf{Y})$ 
  - Example with cars:  $\mathbf{Y} = \{\text{brand}\}, \mathbf{Z} = \{\text{color}\}$
- Strongest case: Mutual Independence

$$\forall \mathbf{Y} \subset \mathbf{X} : Pl(\mathbf{Y}; \mathbf{X} \setminus \mathbf{Y})$$

Weakest case?

## Preferential Independence How can PI/CPI help?



#### Independence $\Rightarrow$ Conciseness

Reduction in effort required for model specification

- If *PI*(**Y**; **Z**), then a *statement* **y**<sub>1</sub> ≻ **y**<sub>2</sub> communicates
  ∀**z** ∈ *Dom*(**Z**) : **y**<sub>1</sub>**z** ≻ **y**<sub>2</sub>**z**
- Increased efficiency of reasoning?

# Structure, Independence, and Value Functions

If 
$$\Omega = \mathcal{X} = \times \textit{Dom}(X_i)$$
 then  $V : \mathcal{X} \to R$ 

#### Independence = Compact Form

- Compact form:  $V(X_1, ..., X_n) = f(g_1(\mathbf{Y}_1), ..., g_k(\mathbf{Y}_k)).$ 
  - Potentially fewer parameters required:  $O(2^k \cdot 2^{|\mathbf{Y}_i|})$  vs.  $O(2^n)$ .
  - OK if
    - *k* ≪ *n*, and all Y<sub>i</sub> are small subsets of X, OR
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- If V(X, Y, Z) = V<sub>1</sub>(X, Z) + V<sub>2</sub>(Y, Z) then X is preferentially independent of Y given Z.

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- If X is preferentially independent of Y given Z then
  V(X, Y, Z) = V<sub>1</sub>(X, Z) + V<sub>2</sub>(Y, Z)
  - Would be nice, but requires stronger conditions
  - In general, certain independence properties may lead to the existence of simpler form for V

## Structure, Independence, and Value Functions





## Additive Independence Good news

V is additively independent if  $V(X_1,...,X_n) = V_1(X_1) + \cdots + V_n(X_n).$ •  $V(CAMERA) = V_1(resolution) + V_2(zoom) + V_3(weight) + \cdots$ 

## Additive Independence Good news

V is additively independent if  $V(X_1,...,X_n) = V_1(X_1) + \cdots + V_n(X_n).$ •  $V(CAMERA) = V_1(resolution) + V_2(zoom) + V_3(weight) + \cdots$ 

*V* is additively independent only if  $X_1, \ldots, X_n$  are mutually independent.

#### Additive Independence is good!

- Easier to elicit need only think of individual attributes
- Only O(n) parameters required
- Easy to represent
- Easy to compute with

## Additive Independence Not so good news

V is additively independent if  $V(X_1, \ldots, X_n) = V_1(X_1) + \cdots + V_n(X_n).$ 

### Additive Independence is good!

- Easier to elicit need only think of individual attributes
- Easy to represent, and easy to compute with

#### Additive Independence is too good to be true!

Very strong independence assumptions

- Preferences are unconditional
  - If I like my coffee with sugar, I must like my tea with sugar.
- Strength of preference is unconditional
  - If a sun-roof on my new Porsche is worth \$1000, it's worth the same on any other car.

## Generalized Additive Independence (GAI)

 $V(X_1,\ldots,X_n) = V_1(\mathbf{Y}_1) + \cdots + V_k(\mathbf{Y}_k)$ , where  $\mathbf{Y}_i \subseteq \mathbf{X}$ .

- Y<sub>i</sub> is called a factor
- Y<sub>i</sub> and Y<sub>i</sub> are not necessarily disjoint
- Number of parameters required:  $O(k \cdot 2^{\max_i |Y_i|})$

Example: V(VACATION) =

 $V_1$ (location, season) +  $V_2$ (season, facilities) + · · ·

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### GAI value functions are very general

- Factors  $Y_1, \ldots, Y_k$  do not have to be disjoint!
- One extreme single factor
- Other extreme n unary factors Y<sub>i</sub> = X<sub>i</sub> (additive independence)
- Interesting case O(n) factors where  $|\mathbf{Y}_i| = O(1)$ .

## **Recalling the Meta-Model**



## Meta-Model: The Final Element



$$V(X_1, \dots, X_6) = g_1(X_1, X_2, X_3) + g_2(X_2, X_4, X_5) + g_3(X_5, X_6)$$



## **Graphical Representation and Algorithms**

Queries for which graphical representation is not needed Compare outcomes Assign utilities and compare. Order items Assign utilities and sort.

Queries for which graphical representation **might help** Finding **X** values maximizing *V* 

- Instance of standard constraint optimization (COP)
- Cost network topology is crucial for efficiency of COP
- **3** GAI structure  $\equiv$  Cost network topology

$$V(X_1, \dots, X_6) = g_1(X_1, X_2, X_3) + g_2(X_2, X_4, X_5) + g_3(X_5, X_6)$$



## Graphical Representation of GAI Value Functions



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## From Preference Specification to Preference Elicitation

## Starting with the Language

### Language choices crucial in practice

- Language: main interface between user and system
- Inappropriate language: forget about lay users
- GAI value functions are not for lay users
- Questions:
  - What is a good language?
  - How far can we go with it?

## Starting with the Language

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### What would be an "ultimate" language?

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  - cognitively easy to reflect upon, and
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  - complexity = F( language, query )

## **Qualitative Preference Statements**

From natural language to logics

What qualitative statements can we expect users to provide?

- comparison between pairs of complete alternatives
  - "I prefer this car to that car"
- information-revealing critique of certain alternatives
  - "I prefer a car similar to this one but without the sunroof"
- ...
- generalizing preference statements over some attributes
  - "In a minivan, I prefer automatic transmission to manual transmission"
  - $mv \land a \succ mv \land m$

## **Qualitative Preference Statements**

From natural language to logics

Language = Qualitative preference expressions over X User provides the system with a **preference expression** 

$$\mathbf{S} = \{\mathbf{s}_1, \ldots, \mathbf{s}_m\} = \{\langle \varphi_1 \otimes_1 \psi_1 \rangle, \cdots, \langle \varphi_m \otimes_m \psi_m \rangle\}$$

consisting of a set of **preference statements**  $s_i = \varphi_i \otimes_i \psi_i$ , where

- $\varphi_i, \psi_i$  are some logical formulas over **X**,
- $\bigcirc_i \in \{\succ, \succeq, \sim\}$ , and
- ≻, ≿, and ~ have the standard semantics of strong preference, weak preference, and preferential equivalence, respectively.

## **Generalizing Preference Statements**

## Examples $s_1$ SUV is at least as good as a minivan $-X_{type} = SUV \succeq X_{type} = minivan$ $s_2$ In a minivan, I prefer automatic transmission to manual transmission $-X_{type} = minivan \land X_{trans} = automatic \succ X_{type} = minivan \land X_{trans} = manual$

## **Generalizing Preference Statements**

#### One generalizing statement can encode many comparisons

"Minivan with automatic transmission is better than one with manual transmission" implies (?)

- Red minivan with automatic transmission is better than Red minivan with manual transmission
- Red, hybrid minivan with automatic transmission is better than Red hybrid minivan with manual transmission

- ...

Generalized statements and independence seem closely related

## Showcase: Statements of Conditional Preference

Model + Language + Interpretation + Representation + Algorithms



#### Language

- I prefer an SUV to a minivan
- <u>In a minivan</u>, I prefer automatic transmission to manual transmission

$$S = \{ \mathbf{y} \land \mathbf{x}_i \succ \mathbf{y} \land \mathbf{x}_j \mid \\ X \in \mathbf{X}, \mathbf{Y} \subseteq \mathbf{X} \setminus \{X\}, \mathbf{x}_i, \mathbf{x}_j \in Dom(X), \mathbf{y} \in Dom(\mathbf{Y}) \}$$



## From Statement to Expression Interpretation



### Given expression $S = \{s_1, \ldots, s_m\}$

- Each  $s_i$  induces a strict partial order  $\succ_i$  over  $\Omega$
- What does  $\succ_1, \ldots, \succ_m$  tell us about the model  $\succ$ ?
  - Natural choice:  $\succ = \mathsf{TC}[\cup_i \succ_i]$
  - In general, more than one alternative

CP-nets – from expressions *S* to **annotated directed graphs** Nodes Edges Annotation



CP-nets – from expressions *S* to **annotated directed graphs** Nodes Attributes **X** 

Edges Direct preferential dependencies induces by *S* • Edge  $X_j \rightarrow X_i$  iff preference over  $Dom(X_i)$ vary with values of  $X_i$ 

Annotation Each node  $X_i \in \mathbf{X}$  is annotated with statements of preference  $S_i \subseteq S$  over  $Dom(X_i)$ • Note: the language implies  $S_i \cap S_j = \emptyset$ 

## Example

### Preference expression

- $s_1$  I prefer red minivans to white minivans.
- s<sub>2</sub> I prefer white SUVs to red SUVs.
- s<sub>3</sub> In white cars I prefer a dark interior.
- s<sub>4</sub> In red cars I prefer a bright interior.
- s<sub>5</sub> I prefer minivans to SUVs.

### Outcome space

	category	ext-color	int-color
L	minivan	red	bright
2	minivan	red	dark
3	minivan	white	bright
1	minivan	white	dark
5	SUV	red	bright
5	SUV	red	dark
7	SUV	white	bright
3	SUV	white	dark





### Example Conditional preferential independence



#### Principle: Assume independence wherever possible!

 Here: assumes preference over int-color is independent of category given ext-color

## What is the Graphical Representation Good For? CP-nets

### Syntactic sugar, useful tool, or both?

- Convenient "map of independence"
- Classifies preference expressions based on induced graphical structure
  - Other classifications possible
  - This one is useful!

### Fact: Plays an important role in computational analysis

- Helps identifying tractable classes
- Plays a role in efficient algorithms and informed heuristics

## Complexity and Algorithms for Queries on CP-nets

... and the role of graphical representation



#### Various queries

Verification Does S convey an ordering?

Optimization Find  $o \in \Omega$ , such that  $\forall o' \in \Omega : o' \neq o$ .

Comparison Given  $o, o' \in \Omega$ , does  $S \models o \succ o'$ ?

Sorting Given  $\Omega' \subseteq \Omega$ , order  $\Omega'$  consistently with *S*.

## Complexity and Algorithms for Queries on CP-nets

... and the role of graphical representation

## Various queries Verification Does S convey an ordering? "YES" for acyclic CP-nets (no computation!) Tractable for certain classes of cyclic CP-nets Optimization Find $o \in \Omega$ , such that $\forall o' \in \Omega : o' \neq o$ . Linear time for acyclic CP-nets. Tractable for certain classes of cyclic CP-nets Comparison Given $o, o' \in \Omega$ , does $S \models o \succ o'$ ? Sorting Given $\Omega' \subseteq \Omega$ , order $\Omega'$ consistently with S.

### Pairwise Comparison (in CP-nets) Given $o, o' \in \Omega$ , does $S \models o \succ o'$ ?

Boolean variables				
Graph topology	Comparison			
Directed Tree	O( <i>n</i> <sup>2</sup> )			
Polytree (indegree $\leq k$ )	$O(2^{2k}n^{2k+3})$			
Polytree	NP-complete			
Singly Connected (indegree $\leq k$ )	NP-complete			
DAG	NP-complete			
General case	PSPACE-complete			

#### **Multi-valued variables**

Catastrophe ...

## Complexity and Algorithms for Queries on CP-nets

... and the role of graphical representation



# Ordering vs. Comparison

Hypothesis: Ordering is as hard as comparison

Pairwise comparison between objects is a basic operation of any sorting procedure

### Hypothesis: Ordering is as hard as comparison

Pairwise comparison between objects is a basic operation of any sorting procedure

### Observation

To order a pair of alternatives  $o, o' \in \Omega$  consistently with *S*, it suffices to know only that either  $S \not\models o \succ o'$  or  $S \not\models o' \succ o$ 

- Note: In partial order models, knowing S ⊭ o' ≻ o is weaker than knowing S ⊨ o ≻ o'
- Helps?

### Hypothesis: Ordering is as hard as comparison

Pairwise comparison between objects is a basic operation of any sorting procedure

#### Observation

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### Fact: For acyclic CP-nets, the hypothesis is WRONG!

- Deciding  $(S \not\models o \succ o') \lor (S \not\models o' \succ o)$  in time O(|X|)
- This decision procedure can be used to sort any Ω' ⊆ Ω in time O(|X| · |Ω'| log |Ω'|)
## Pairwise Ordering vs. Pairwise Comparison

Boolean variables	
Graph topology	Comparison
Directed Tree	O( <i>n</i> <sup>2</sup> )
Polytree (indegree $\leq k$ )	$O(2^{2k}n^{2k+3})$
Polytree	NP-complete
Singly Connected (indegree $\leq k$ )	NP-complete
DAG	NP-complete
General case	PSPACE-complete

### **Multi-valued variables**

Catastrophe ...

## Pairwise Ordering vs. Pairwise Comparison

Boolean variables	
Graph topology	Ordering
Directed Tree	O( <i>n</i> )
Polytree (indegree $\leq k$ )	O( <i>n</i> )
Polytree	O( <i>n</i> )
Singly Connected (indegree $\leq k$ )	O( <i>n</i> )
DAG	O( <i>n</i> )
General case	NP-hard

### **Multi-valued variables**

Same complexity as for boolean variable!



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## Outline

## Introduction:

- Why preferences?
- The Meta-Model: Models, Languages, Algorithms

## Preference Models, Languages, and Algorithms

- Total orders and Value Functions
- Partial orders and Qualitative Languages
- Preference Compilation
- Gambles and Utility functions

## From Preference Specification to Preference Elicitation

### Language and Reasoning What language should we select?

## Expressions in preference logic

- + Flexible and cognitively easy to reflect upon
- Doesn't have a (single) common sense interpretation semantics
- Generally hard comparison and ordering of outcomes OR specifically restricted language

## Value functions

- + Has a common sense interpretation semantics
- + Tractable comparison and ordering of outcomes
  - Cognitively hard to reflect upon ...

## Language and Reasoning

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- + Has a common sense interpretation semantics
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  - Cognitively hard to reflect upon ...

## Can we benefit of both worlds?

## Representation to the Rescue

Language = Qualitative Statements, Representation = Compact Value Functions



### **Preference Compilation**

Given a preference expression  $S = \{s_1, ..., s_m\}$  in terms of **X**, generate a value function  $V : \mathcal{X} \mapsto \mathbb{R}$  such that

$$S \models o \succ o' \Rightarrow V(o) > V(o')$$

## Structure-based Value-Function Compilation

### Structure-based Compilation Methodology

- Restrict the language to a certain class of expressions
  - Acyclic CP-nets OR Acyclic CP-nets +  $\{o \succ o'\}$  OR ...
- Fix semantics of these expressions
  - Typically involves various independence assumptions
- Provide a representation theorem

Given a statement S in the chosen class, if there exists a value function V that models S, then

- there exists a compact value function V<sub>c</sub> that models S
- Provide a compilation theorem

Given a statement S in the chosen class, if there exists a value function V that models S, then

V<sub>c</sub> can be efficiently generated from S.

# Preference Compilation Map

Language	Acyclic CP-nets	
Compactness	In-degree O(1)	
Efficiency	Markov blanket O(1)	
Sound?	YES	
Complete?	YES	



# Preference Compilation Map

Language	Acyclic CP-nets	Cyclic CP-nets	
Compactness	In-degree O(1)	In-degree O(1)	
Efficiency	Markov blanket O(1)	Markov blanket O(1)	
Sound?	YES	YES	
Complete?	YES	NO	



# Preference Compilation Map

Language	Acyclic CP-nets	Cyclic CP-nets	Acyclic CP-nets + $\{o \succ o'\}$
Compactness	In-degree O(1)	In-degree O(1)	In-degree O(1)
Efficiency	Markov blanket O(1)	Markov blanket O(1)	Markov blanket O(1)
Sound?	YES	YES	YES
Complete?	YES	NO	NO



## How is it done?

- Given a CP-net N, construct a system of linear constraints L<sub>N</sub>, variables of which correspond to the factor values (= entries of the CP-tables)
- 2 Pick any solution for  $L_N$

 $V(X, Y, Z) = V_X(X) + V_Y(Y, X) + V_Z(Z, Y)$ 



 $L_N$ 

$$V_X(x_1) - V_X(x_2) > V_Y(y_1, x_2) - V_Y(y_1, x_1)$$
  
$$V_X(x_1) - V_X(x_2) > V_Y(y_2, x_2) - V_Y(y_2, x_1)$$

## **Query Oriented Representation**





## Structure ...

## The Pitfalls of Structure-based Compilation Methodology

- Language is usually restrictive
- Greatly influenced by the choice of attributes X
- System makes rigid assumptions w.r.t. statement interpretation.
  - These assumptions make it harder to satisfy a sufficiently heterogeneous set of statements

## **Fundamental Question**

Can we have value-function compilation in which

- The language is as general as possible
- The semantics makes as few commitments as possible, while remaining reasonable
- The target representation is efficiently generated and used

## High-Dimensional Information Decoding Basic Idea

### Recall that ...

Attribution X is just one (out of many) ways to describe the outcomes, and thus it does not necessarily corresponds to the criteria that affect user preferences over the actual physical outcomes.

### Escaping the requirement for structure

Since no independence information in the original space  $\mathcal{X}$  should be expected, may be we should work in a different space in which no such information is required?

## From Attributes to Factors

Assume boolean attributes X ...

$$\Phi: \mathcal{X} \mapsto \mathcal{F} = \mathbb{R}^{4n} \qquad \qquad \mathfrak{f}_i \stackrel{1-1}{\longleftrightarrow} \mathsf{val}(\mathfrak{f}_i) \subseteq \{\mathbf{x}_1, \overline{\mathbf{x}_1}, \dots, \mathbf{x}_n, \overline{\mathbf{x}_n}\}$$



## From Attributes to Factors

Assume boolean attributes X ...

$$\Phi: \mathcal{X} \mapsto \mathcal{F} = \mathbb{R}^{4n} \qquad \qquad \Phi(\mathbf{x})[i] = \begin{cases} 1, & \text{val}(\mathfrak{f}_i) \subseteq \mathbf{x} \\ 0, & \text{otherwise} \end{cases}$$



# What is the Semantics of the Abstraction $\mathcal{F}\xspace{-2mu}$ $_{\text{Basic Idea}}$

### **Semantics**

Any preference-related criterion expressible in terms of **X** corresponds to a single feature in **F**.

### Additive Decomposibility

Any preference ordering  $\succeq$  over  $\mathcal{X}$  is **additively decomposable** in  $\mathcal{F}$ . That is, for any  $\succeq$  over  $\mathcal{X}$ , there exists a linear function

$$V(\Phi(\mathbf{x})) = \sum_{i=1}^{4^n} w_i \, \Phi(\mathbf{x})[i]$$

satisfying

$$\mathbf{x} \succeq \mathbf{x}' \; \Leftrightarrow \; V\left(\Phi(\mathbf{x})\right) \geq V\left(\Phi(\mathbf{x}')
ight)$$

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### But is it of any practical use??

- Postpone the discussion of complexity
- Focus of preference expression interpretation.

## Interpretation of Preference Statements

Statements in Expression  $S = \{s_1, \ldots, s_m\}$ 

Suppose you are rich :)

## Comparative

- Red color is better for sport cars than white color
- Classificatory
  - Brown color for sport cars is the worst

## High-order

 For sport cars, I prefer white color to brown color more than I prefer red color to white color Marginal Values of Preference-Related Criteria

Observe that each coefficient  $w_i$  in

$$V(\Phi(\mathbf{x})) = \sum_{i=1}^{4^n} \mathbf{w}_i \, \Phi(\mathbf{x})[i]$$

can be seen as capturing the "marginal value" of the criterion  $f_i$  (and this "marginal value" only).

## Statement Interpretation in $\mathcal{F}$

## Framework

- $\varphi \succ \psi$
- Variable in  $\varphi$ :  $\mathbf{X}_{\varphi} \subseteq \mathbf{X}$
- Models of  $\varphi$ :  $M(\varphi) \subseteq Dom(\mathbf{X}_{\varphi})$

## Example

•  $(X_1 \vee X_2) \succ (\neg X_3)$ 

• 
$$\mathbf{X}_{\varphi} = \{X_1, X_2\}, \mathbf{X}_{\psi} = \{X_3\}$$

• 
$$M(\varphi) = \{x_1 x_2, \overline{x_1} x_2, x_1 \overline{x_2}\},\$$
  
 $M(\psi) = \{\overline{x_3}\}$ 

## Statement Interpretation in $\mathcal{F}$

## Framework

- $\varphi \succ \psi$
- Variable in  $\varphi$ :  $\mathbf{X}_{\varphi} \subseteq \mathbf{X}$
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## Example

•  $(X_1 \vee X_2) \succ (\neg X_3)$ 

• 
$$\mathbf{X}_{\varphi} = \{X_1, X_2\}, \mathbf{X}_{\psi} = \{X_3\}$$
  
•  $M(\varphi) = \{x_1 x_2, \overline{x_1} x_2, x_1 \overline{x_2}\}, M(\psi) = \{\overline{x_3}\}$ 

$$orall m \in M(arphi), orall m' \in M(\psi):$$
  
 $\sum_{\mathfrak{f}_{j}: \mathsf{val}(\mathfrak{f}_{j}) \in 2^{m}} w_{j} > \sum_{\mathfrak{f}_{j}: \mathsf{val}(\mathfrak{f}_{j}) \in 2^{m'}} w_{j}$ 

$$\begin{split} & w_{x_1} + w_{x_2} + w_{x_1x_2} > w_{\overline{x_3}} \\ & w_{x_1} + w_{\overline{x_2}} + w_{x_1\overline{x_2}} > w_{\overline{x_3}} \\ & w_{\overline{x_1}} + w_{x_2} + w_{\overline{x_1}x_2} > w_{\overline{x_3}} \end{split}$$

## From Statements to Value Function



## Bad News – Complexity of €

$$\varphi \succ \psi \implies \forall m \in M(\varphi), \forall m' \in M(\psi) : \sum_{\mathfrak{f}_j: \mathsf{val}(\mathfrak{f}_j) \in 2^m} w_j > \sum_{\mathfrak{f}_j: \mathsf{val}(\mathfrak{f}_j) \in 2^m'} w_j$$

### Complexity is Manyfold

- All constraints in  $\mathfrak{C}$  are linear ... in  $\mathbb{R}^{4n}$
- The summations in *each* constraint for a statement φ ≻ ψ are exponential in X<sub>φ</sub> and X<sub>ψ</sub>
- The number of constraints generated for a statement φ > ψ can be exponential in X<sub>φ</sub> and X<sub>ψ</sub> as well
- Not only generating V, but even storing and evaluating it explicitly might be infeasible.

## Complexity Can Be Overcome

Both identifying a valid value function and using it can be done in time linear in |X| and polynomial in |S|

- The computational machinery is based on certain tools from convex optimization and statistical learning
  - Quadratic programming as in Support Vector Machines
  - Mercer kernel functions



## Complexity Can Be Overcome

Both identifying a valid value function and using it can be done in time linear in |X| and polynomial in |S|

- The computational machinery is based on certain tools from convex optimization and statistical learning
  - Quadratic programming as in Support Vector Machines
  - Mercer kernel functions
- Selected value function has interesting semantics
- Ability to deal with inconsistent information
- Experimental results show both empirical efficiency and effectiveness



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## Uncertainty

So far: What You Choose is What you Get

All choices were over (certain) outcomes

## Life isn't (Always) That Simple

Often, the outcome of our choices is uncertain:

- How long will the new TV function properly?
- We'll the flight we purchased arrive on-time? arrive.
- When we tell a robot to move in some direction:
  - We don't know the precise direction it will move in
  - We don't know how much energy it will consume
## 1. What are we selecting from?

- We choose something (e.g., actions) that leads to some set O ⊂ Ω of possible results.
- We are uncertain as to which of these results will transpire.

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Example 1:

- Item to select: route to work (101,280,Foothill Expressway, El-Camino)
- For each route, there are (continuously) many real outcomes that describe: travel-time, gas cost, scenery, etc.

Example 2:

- Item to select: vacation package
- Each vacation package can lead to many "real" vacations that vary in temperature, food quality, facilities, etc.

## 1. What are we selecting from?

- We choose something (e.g., actions) that leads to some set O ⊂ Ω of possible results.
- We are uncertain as to which of these results will transpire.

## 2. How do we capture this uncertainty?

- We model our uncertainty about the precise result using a probability distribution over Ω. (Other choices possible.)
- A probability distribution over Ω is called a lottery or a gamble.

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## Our model = Weak order over lotteries.

# Model = Total Weak Order over Lotteries

- Ω Set of possible concrete outcomes
- $\mathcal{L} = \Pi(\Omega)$  Set of **possible lotteries** over  $\Omega$
- L ⊆ L Set of available lotteries over Ω (e.g., possible actions)
- If *I* ∈ *L* and *o* ∈ Ω, we use *I*(*o*) to denote the probability that lottery *I* will result in outcome *o*.

Model = Total weak order over L



## **Difficulties:**

Same difficulties as specifying a total-order over outcomes, but compounded:

- The set of lotteries is potentially uncountably infinite
- Comparing lotteries is much harder than comparing outcomes

Can we do something?

## Language – Main Result

- Preferences over *lotteries* with certain structure can be described by a utility function over *outcomes*.
- This structure can be captured by means of a number of intuitive properties.

# **Preliminary Definitions and Assumptions**

## **Assumption 1**

 $L = \mathcal{L}$ 

## **Definition: Complex Lottery**

- Let  $I_1, \ldots, I_k$  be lotteries.
- Let  $a_1, \ldots, a_k$  be positive reals such that  $\sum_{i=1}^k a_i = 1$
- $I = a_1 l_1 + a_2 l_2 + \ldots + a_k l_k$  is lottery whose "outcomes" are lotteries themselves.
- I is called a complex (as opposed to simple) lottery

## Assumption 2

Every complex lottery is equivalent to a simple lottery

# **Preliminary Definitions and Assumptions**

## **Assumption 2**

Every complex lottery is equivalent to a simple lottery



# The von-Neumann Morgenstern Axioms

Axiom 1:  $\succeq$  is a Total Weak Order. For every  $I, I' \in \mathcal{L}$  at least one of  $I \succ I'$  or  $I' \succ I$  holds.

Axiom 2: Independence/Substitution

For every lottery p, q, r and every  $a \in [0, 1]$  if  $p \succeq q$  then

$$ap + (1 - a)r \succeq aq + (1 - a)r$$

## Axiom 3: Continuity

If p, q, r are lotteries s.t.  $p \succeq q \succeq r$  then  $\exists a, b \in [0, 1]$  such that

$$ap + (1-a)r \succeq q \succeq bp + (1-b)r$$

# The von-Neumann Morgenstern Theorem

A binary relation over  $\mathcal{L}$  satisfies Axioms 1-3 IFF there exists a function  $U: \Omega \to \mathbb{R}$  such that

$$p \succeq q \; \Leftrightarrow \; \sum_{o \in \Omega} U(o)p(o) \geq \sum_{o \in \Omega} U(o)q(o).$$

Moreover, U is unique upto affine (= linear) transformations.

## Putting Things Together The von-Neumann Morgenstern Theorem



# **Eliciting a Utility Function**

- Order the outcomes in O from best to worst
- Assign values to best and worst outcome: U(o<sub>best</sub>) := 1 and U(o<sub>worst</sub>) := 0
- **3** For each outcome  $o \in \Omega$ :
  - a. Ask for  $a \in [0, 1]$  such that  $o \sim ao_{\textit{best}} + (1 a)o_{\textit{worst}}$ 
    - What lottery over { *o*<sub>best</sub>, *o*<sub>worst</sub> } is preferentially equivalent to *o*?
  - b. Assign U(o) := a

# **Eliciting a Utility Function**

- Order the outcomes in O from best to worst
- 2  $U(o_{best}) := 1$  and  $U(o_{worst}) := 0$
- **3** For each outcome  $o \in \Omega$ :
  - a. Ask for  $a \in [0, 1]$  such that  $o \sim ao_{best} + (1 a)o_{worst}$
  - b. Assign U(o) := a

## Example

- (unspicy, healthy)  $\succeq$  (spicy,junk-food)  $\succeq$  (spicy,healthy)  $\succeq$  (unspicy, junk-food)
- U(unspicy,healty) := 1; U(unspicy, junk-food) := 0;
  - a. Ask for *p* and *q* such that

 $(spicy, healthy) \sim p(unspicy, healthy) + (1 - p)(unspicy, junk-food)$  $(spicy, junk - food) \sim q(unspicy, healthy) + (1 - q)(unspicy, junk - food)$ 

b. U(spicy,healthy) := p; U(spicy,junk-food) := q

## Representation

Suppose  $\Omega = \mathcal{X}$  for some attribute set **X**. Under what assumptions does *U* have a simple form? Simpler form: *sum or product of smaller factors* 

## Independence

What is the relationship between various utility independence properties and the form of U?

## Elicitation

- How can we identify independence properties?
- If *U* satisfies various independence properties/structure, how can we formulate simple questions that allow us to construct *U* quickly?
- What information do we need to make a concrete decision?

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## From Preference Specification to Preference Elicitation

# A Closer Look at Preference Specification



# A Closer Look at Preference Specification





The space of possible preference models constitute an hypotheses space (HS) of the system

- Space of total/partial orders
- Space of value functions
- Space of utility functions

# Information Encoding and Decoding



Encoding User provides information aiming at reducing HS towards her own model Decoding System aims at "understanding" the user as well as possible



## **Complete Value/Utility Specification**

- Decoding is redundant ⇒ specified function restricts HS to a single model
- No ambiguity

# **Complicated Cases**



### **Partial Specification**

- User's information leaves us with a subspace of HS
- Hmm ... how should we proceed next?

# **Reasoning about Partial Preference Specification**

What should we do when left with an HS subspace?



# **Reasoning about Partial Preference Specification**

What should we do when left with an HS subspace?



- Update distribution given user statements
- Answer queries by considering all models, weighted by their probability

# Max-Likelihood Inference

Assume Probability Distribution over HS

# CP-nets Peaked probability distribution over partial orderings $p(\succ) \sim \begin{cases} 1, & \succ \text{ assumes all and only all the information in } N \\ 0, & \text{ otherwise} \end{cases}$

# Max-Likelihood Inference

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## Structured Value-function Compilation

Probability distribution over polynomial value functions

$$p(V) \sim \begin{cases} 1, & p'(V) \\ 0, & V \text{ violates structural assumptions} \end{cases}$$

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Structure-less Value-function Compilation

Probability distribution over polynomial value functions

$$p(V) \sim -e^{||w_V||^2}$$

## Bayesian Reasoning Assume Probability Distribution over HS

## **Expected Expected Utility**

Probability distribution over utility functions

$$p \succeq q \; \Leftrightarrow \; \sum_{o \in \Omega} U(o) p(o) \geq \sum_{o \in \Omega} U(o) q(o).$$

is replaced with

$$p \succeq q \Leftrightarrow \sum_{U} p(U) \sum_{o \in \Omega} U(o) p(o) \geq \sum_{U} p(U) \sum_{o \in \Omega} U(o) q(o).$$

# **Reasoning about Partial Preference Specification**

What should we do when left with an HS subspace?

## Assume Probability Distribution over HS

- Max-likelihood inference
- 2 Bayesian inference

## No Reasonable Probability Distribution over HS

- Act to minimize maximal regret
- Other suggestions?

## **Concept of Regret**

How bad can my decision be in comparison to the best decision

## **Pairwise Regret**

- If the user's *true* utility function is *u* but I select *u*'
- Then I'll get the best item, o', according to u' instead of the best item, o, according to u

• The user's regret would be: u(o) - u(o')

## **Maximal Regret**

- $\bullet\,$  Given a set  ${\cal U}$  of candidate utility functions
- If I select u' ∈ U as the user's utility function, then the user's maximal regret will be:

$$\mathsf{Regret}(u'|\mathcal{U}) = \max_{u \in \mathcal{U}} \left[ u(o_u^*) - u(o_{u'}^*) \right]$$

where  $o_u^*$  is the best outcome according to *u* 

## **Minimizing Max Regret**

Given a set of candidate utility function  $\mathcal{U}$ , select the utility function *u* such that  $Regret(u|\mathcal{U})$  is minimal

## So far: Preference Specification

Offline, *user-selected* pieces of information about her preferences

- Pros User should know better what matters to him
- Cons "Should know" does not mean "comprehend", surely does not mean "will express"
  - User knows worse the feasibility of different outcomes (e.g., the catalog of Amazon.com)

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## Alternative: Preference Elicitation

- Online, system-selected questions about user preferences
- User's answers constitute the elicited pieces of information about her preferences
- Questions can be asked (and thus selected) sequentially

# Sequential HS Reduction


Task: Given a set of outcomes, home-in on the most-preferred one

## Interface/Protocol

- While user is not tired, loop
  - System presents the user with a list of K alternative outcomes
  - User selects the most preferred outcome from the list
- Select a non-dominated outcome

Task: Given a set of outcomes, home-in on the most-preferred one

## Interface/Protocol

- While user is not tired, loop
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## HS Reduction: Simple, yet inefficient

HS Total strict orderings Queries Different sets of *K* outcomes Answers *K* alternative answers per query Effect on HS Elimination of orderings inconsistent with *K* pairwise relations implied by the answer Issues Slow progress, Vague principles for guery selection

Task: Given a set of outcomes, home-in on the most-preferred one

## Interface/Protocol

- While user is not tired, loop
  - System presents the user with a list of K alternative outcomes
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## HS Reduction: Structured Value-Function Compilation

HS Certain class of value functions over attributes X
Queries Different sets of K outcomes
Answers K alternative answers per query
Effect on HS Elimination of value functions inconsistent with K pairwise relations implied by the answer
Issues Progress is faster due to generalization

Task: Given a set of outcomes, home-in on the most-preferred one

## Interface/Protocol

- While user is not tired, loop
  - System presents the user with a list of K alternative outcomes
  - User selects the most preferred outcome from the list
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## **Research Questions**

- How should we measure query informativeness?
- When can we efficiently compute the informativeness of a query?
- When can we efficiently select the most informative query?
- Use "most informative" query, or a top-K set of most likely candidates for the optimal outcome? (User gets tired ...)

# Example: Decision-oriented Utility Elicitation

Task: Given a set of lotteries, home-in on a most-preferred one

## Interface/Protocol

- Assume
  - Probability distribution p(U) over utility functions
  - Fixed set of possible queries Example: Ask for  $p \in [0, 1]$  such that  $o \sim po' + (1 - p)o''$
- While user is not tired, loop
  - Ask query with the highest myopic/sequential value of information
  - **2** Given user's answer, update p(U)
- Select the lottery with the highest expected expected utility

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# Summary

## Introduction:

- Why preferences?
- The Meta-Model: Models, Languages, Algorithms
- Preference Models, Languages, and Algorithms
  - Total orders and Value Functions
  - Partial orders and Qualitative Languages
  - In Preference Compilation
  - Gambles and Utility functions

From Preference Specification to Preference Elicitation